

# com SMART SOLUTIONS FOR TOUGH DECKS

## **DeckWise® Deck Tile Connector Limited Lifetime Warranty**

Thank you for purchasing the DeckWise® brand Deck Tile Connectors. We are confident you will be happy with the quality and performance of our products and we are proud to offer to the original purchaser a limited lifetime warranty. Please refer to our terms and conditions for details.

#### **Terms and Conditions:**

DeckWise®, The Ipe Clip® Fastener Company, LLC warranties its Deck Tile Connectors to be free of defects in material and workmanship for lifetime in accordance with the terms. This will cover material defects resulting in failure of the fasteners for residential and commercial applications. THIS LIMITED WARRANTY IS ISSUED IN LIEU OF EVERY OTHER EXPRESSED AND ALSO IMPLIED WARRANTIES, COUNTING THE WARRANTY OF FITNESS, AS WELL AS EXPRESSLY OMITS LIABILITY FOR ANY CONSEQUENTIAL DAMAGES.

This warranty does not cover damages from improper installation, abuse, alteration, disasters, misuse and treatment in a manner other than as intended. Warrantor's lone obligation is limited to replacement of the DeckWise® Deck Tile Connectors and Warrantor shall have no further liability or obligation except as purposely stated in this document. This warranty does not cover costs of removal, installation, reinstallation, decking materials, installation tools, and assumes no loss of use, liability for incidental or consequential damages.

Failure to follow the instructions, requirements and recommendations or warnings provided with DeckWise® Deck Tile Connectors shall make the warranty invalid. DeckWise®, The Ipe Clip® Fastener Company, LLC reserves the right to investigate any claim. Decking applications using this product must comply with all local zoning and/or building codes. DeckWise®, The Ipe Clip® Fastener Company, LLC does not assume any risk or liability associated with the use of the DeckWise® Deck Tile Connector product. Wearing proper safety equipment and other necessary precautions should be taken to ensure the safety of everyone involved in the project.

### **Warranty Registration:**

To be eligible to make a warranty claim you must have completed the warranty registration here on the website. www.deckwise.com/warranty/register.html

#### **Make Your Claim:**

Prepare a letter with the following information for replacement product: online warranty registration card properly registered within 60 days of purchase (can be printed and mailed or faxed), proof of purchase (copy of receipt) with location and date of purchase, reason for the claim and the quantity and model name. Please email to warranty@deckwise.com, contact us or fax to 941-896-9858.









